

## ***GeorgiaCares* Volunteer Opportunities:**

### Hotline Counselor Volunteer

- ✓ Provides information on health insurance, prescription assistance and/or health insurance waste, error or abuse. Also provides health insurance counseling and assistance to Medicare/Medicaid beneficiaries and/or their representatives who place the calls.

### Community Education Volunteer

- ✓ May make public presentations for *GeorgiaCares* to Medicare beneficiaries and their representatives as well as other concerned groups regarding public/private health insurance issues, including fraud, error, abuse, supplemental and long term care insurance, etc.

### Publicity and Outreach Volunteer

- ✓ Responsible for publicizing the *GeorgiaCares* program and informing appropriate groups and citizens in their community about services and volunteer opportunities in *GeorgiaCares*.

### Office Administration Volunteer

- ✓ Provides administrative and clerical support to the *GeorgiaCares* program such as helping to maintain information database, mailing material to clients, and answering local telephone calls.

### Volunteer Reader

- ✓ Will participate in scheduled Senior Medicare Patrol skits, vignettes, and plays.

### Prescription Assistance Volunteer

- ✓ For those interested in providing only prescription assistance counseling for Medicare beneficiaries.

### Lifelong Planning Educator

- ✓ Provide unbiased information about long-term care services, costs, common payment sources, and financing options. Explain

tools and techniques for developing a long-term care preparation strategy, selecting reputable service professionals, taking precautions against exploitation, and comparing features of products such as long-term care insurance, reverse mortgages, and other financing plans.

\* In depth training is provided to all interested volunteers for their particular area of interest.